RETAIL ENERGY CODE

GAS OPERATIONAL METERING FORUM - MEETING

11 MARCH 2026

AGENDA

AGENDA ITEMS	PRESENTER
Welcome and Introduction	Chair
Audit Update	Eric Dodd
Intended Changes to IGEM UP/1B	Andy Durber
Industry Issues and Change Tracker	Code Manager
REC Metering Hub and Bulletins Update	Chair
National Energy System Operator – February Insights	Chair
IGEM Update	David Harper
Any Other Business	All

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WELCOME AND INTRODUCTION

CHAIR

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AUDIT UPDATE

ERIC DODD

Wilcock Consultants Ltd

Gas Operational Metering Forum

Audit Review 2025

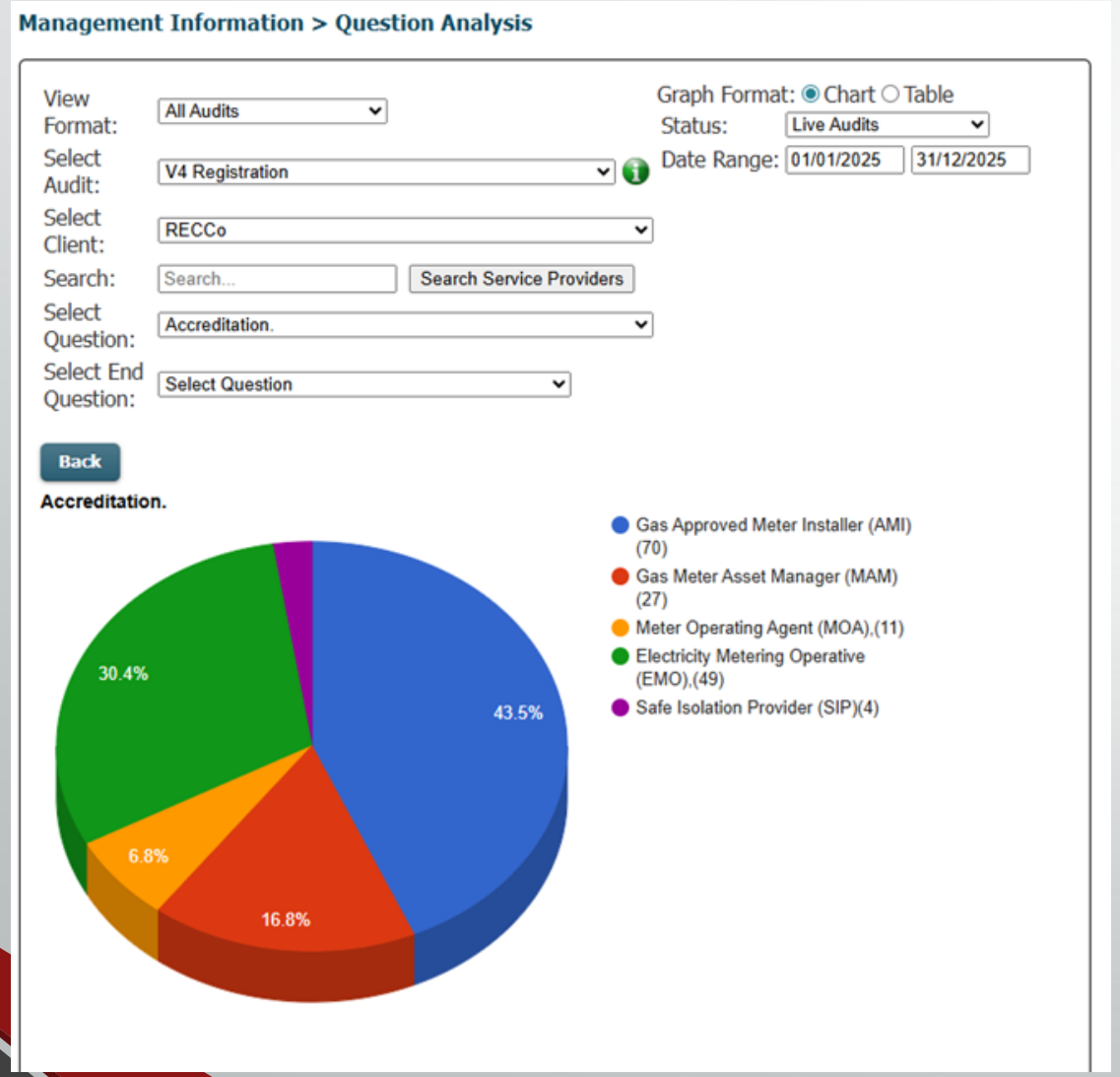
Teams Meeting

11th March 2026

Overall Audit Numbers & Non-Conformances 2025 Gas and Electric

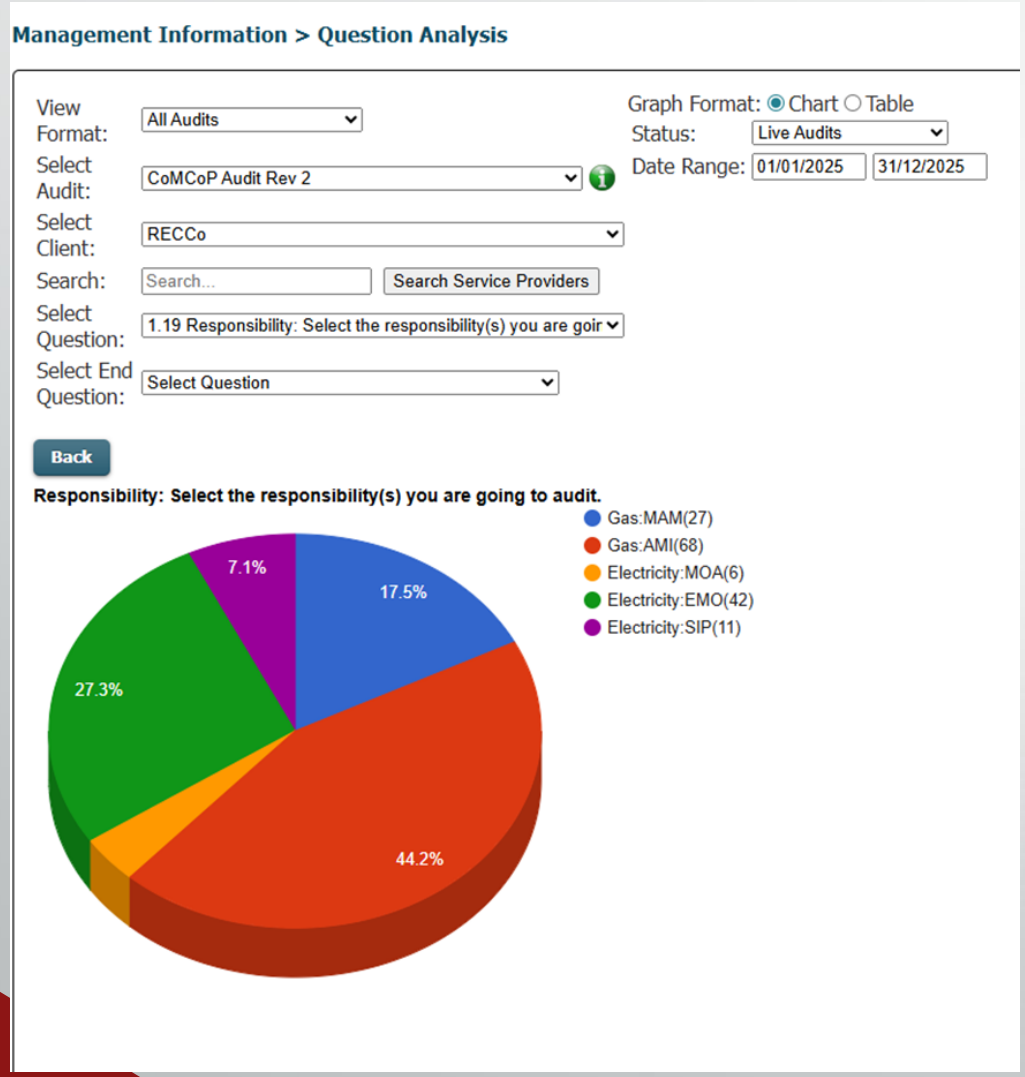
Audit Type	Number of Audits	Number of Non-Conformances
Registration	161	
CoMCoP Rev 2	120	1150
CoMCoP Rev 3	13	137
I&C Gas Meter Tech Audit	12	5
REC Gas Meter Site Tech Audit Rev 1	12	5
V3 Compliance Site Gas Meter Tech Audit	42	5
WiP I&C Gas Meter Tech Audit	1	3
REC Electric Meter Site Audit Rev 2	31	14
Total	392	1319

Registration Audits



These are only used to advise, where a company has completed requirements and is to be added to, or maintained on, the database as “Live” for registration purposes. The numbers do not always correlate as they are waiting for site audits in some cases.

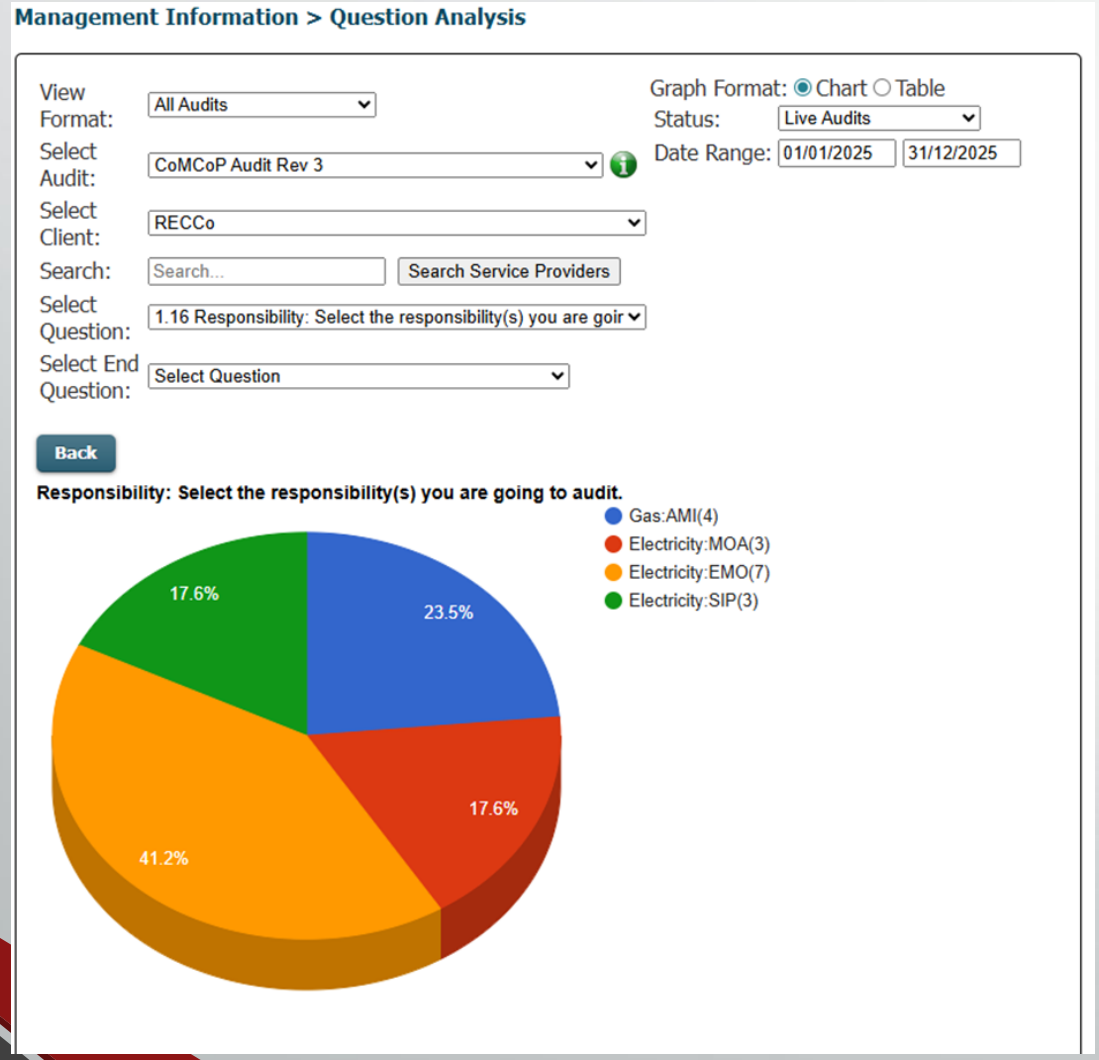
CoMCoP Rev2



These are the audit requirements from January to November 2025.

Part of the large numbers of Non-Conformances relate to the change in emphasis and requirements, mainly electrical. There were still issues in getting requested information in a timely manner.

CoMCoP Rev3



These are the audit requirements from November 2025, as a result of the update.

Part of the large numbers of Non-Conformances relate to the change in emphasis and requirements, mainly electrical. There were still issues in getting requested information in a timely manner.

Technical Audits

These are site audits.

Gas and Electric – expanded in audit section below.

Gas Specific Audit Numbers & Non-Conformances

Audit Type "Office"	Number of Audits	Number of Audits defected
CoMCoP Rev 2 – Gas Only	(95)	11
MAM	27	
AMI	68	
CoMCoP Rev 3 – Gas Only	(4)	2
AMI	4	
I&C Gas Meter Tech Audit	12	5
REC Gas Meter Site Tech Audit Rev 1	12	5
V3 Compliance Site Gas Meter Tech Audit	42	5
WiP I&C Gas Meter Tech Audit	1	3
Total	166	31

CoMCoP – Rev 2 Gas Audits only

Ref	Number of Defects		Ref	Number of Defects
168837	1		171152	2
169227	2		171315	38
169256	1		171810	2
169604	34		172452	1
170448	17		172656	1
170543	2			

As you can see from the above, 2 audits have the majority of the Non-Conformances. These tend to suggest a lack of understanding of requirements and information needed to show compliance.

The following table shows the number of occurrences above 1 for the above. Full table available in XL document "CoMCoP Rev2 actions"

Number of Occurrences	Question No.	Question
3	18.1.3	Are there records that detail and confirm compliance with Safety requirements including RIDDOR ESQCR etc., reporting obligations for all categories required?
3	23.2.3	Is there evidence in place, that details inspections in relation to portable tools and equipment? PAT testing etc.
2	13.1.1	Does the company review the competency of its staff and sub-contractors on a periodic basis in accordance with a documented procedure? Is the review of the competency led by an appropriately qualified and experienced Engineer or Manager? (min EngTech)
2	16.3.1	Are evidence installation records maintained throughout the operational life of the complete installation?
2	19.2.1	Does the company have a Complaint handling process in place and is it understood and used correctly?

On further review, sufficient information has been supplied to comply with the requirements or limited scopes have been identified to resolve.

CoMCoP – Rev 3 Gas Audits only

Of the 4 audits carried out, 2 have Non-Conformances recorded against them and all defects are shown below.

Ref	Number of Defects		Ref	Number of Defects
172862	1		172941	2

As you can see from the above, the number of defects is minimal. 1 from each has been identified as an issue in AuditForm and has been resolved (highlighted below).

The following table shows the number of occurrences above 1 for the above. Full table available in XL document "CoMCoP rev3 actions"

2	1.19 b	Responsibility: Gas: AMI This is a list of the responsibility options combinations for Gas: AMI EVERYTHING NEEDS TO BE TICKED FOR THIS RESPONSIBILITY
1	17.2. 1/2	Provide evidence there is a process to ensure that the meter installation matches the actual connected load prior to replacement and remedial action taken, if required.

On further review, sufficient information has been supplied to comply with the requirements or limited scopes have been identified to resolve.

Gas Technical Audits

Audit Type "Site" (Technical)	Number of Audits	Number of Non-Conformances
I&C Gas Meter Tech Audit	12	5
REC Gas Meter Site Tech Audit Rev 1	12	5
V3 Compliance Site Gas Meter Tech Audit	42	5
WiP I&C Gas Meter Tech Audit	1	3

I&C Gas Meter Tech Audit

Of the 12 audits carried out, 3 had Non-Conformances recorded against them and all defects are shown below.

Ref	Number of Defects		Number of Occurrences	Question No.	Question
169709	1		3	33.	Inlet outlet pipe work secure.
171022	1		1	32.	Shear off bolts installed.
171811	3		1	35.	ECB evident or customer card left.

All of these relate to operational requirements and were resolved on review.

REC Gas Meter Site Tech Audit Rev 1

Of the 12 audits carried out, 2 had Non-Conformances recorded against them and all defects are shown below.

Ref	Number of Defects		Number of Occurrences	Question No.	Question
169257	4		1	4.1.	Location secure.
170452	1		1	4.8.	Ventilation to meter area to adequate.
			1	6.1.	Service installed correctly.
			1	6.7.	ECB evident or customer card left.
			1	6.3.	Meter bracket/support secure.

V3 Compliance Site Gas Meter Tech Audit

Of the 42 audits carried out, 5 had Non-Conformances recorded against them and all defects are shown below.

Ref	Number of Defects		Number of Occurrences	Question No.	Question
167767	1		3	53.	Job details correct? Review against completed documentation for PC audits.
170518	1		1	32.	Shear off bolts installed?
170751	1		1	15.	Ventilation to meter area to adequate?
171329	1				
172297	1				

All of these relate to operational requirements and were resolved on review.

WiP I&C Gas Meter Tech Audit

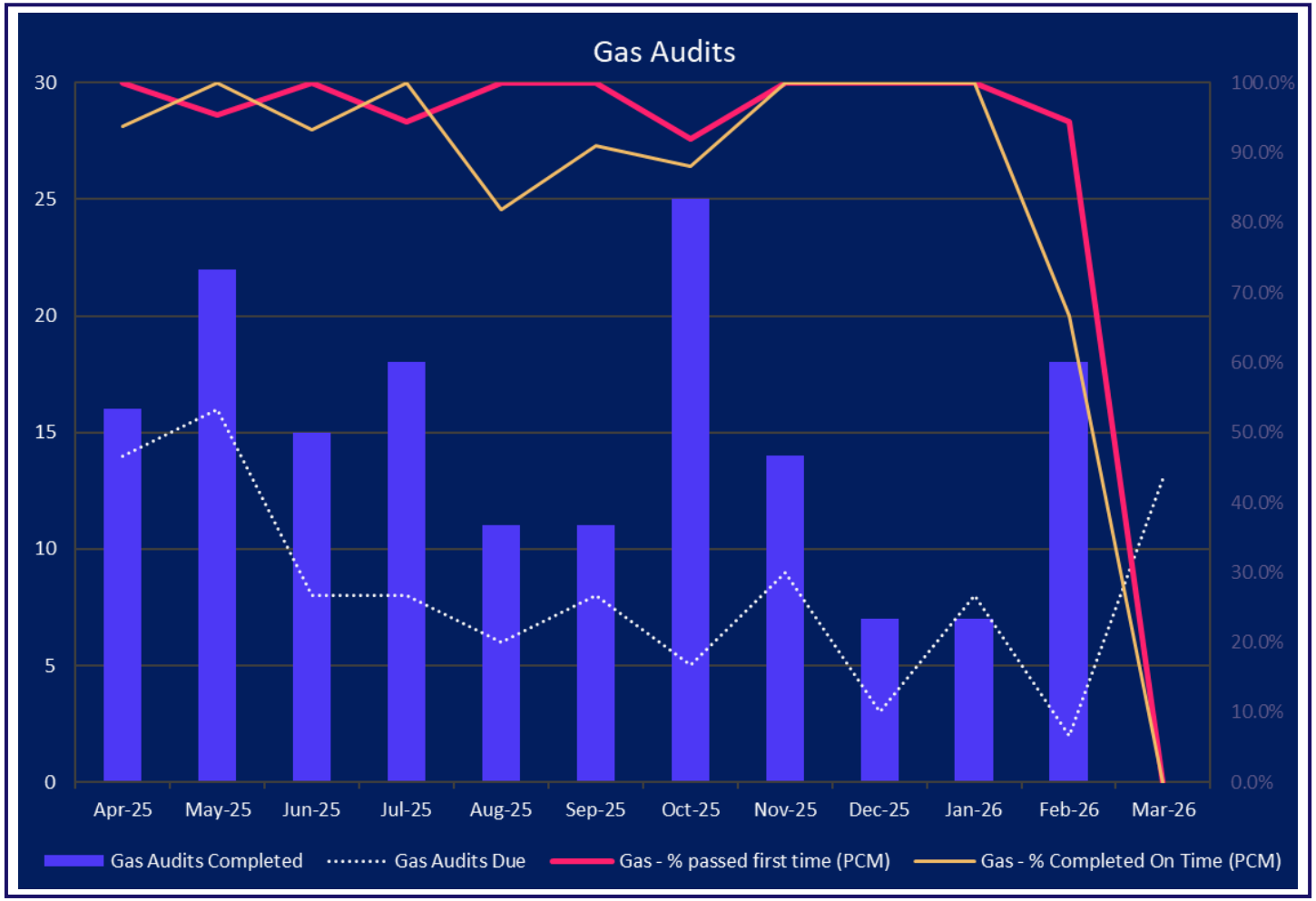
Of the 1 audit carried out, 1 had Non-Conformances recorded against it and all defects are shown below.

Ref	Number of defects		Number of Occurrences	Question No.	Question
172517	3		1	32.	Shear off bolts installed
			1	33.	Inlet outlet pipe work secure
			1		AMI CONTRACTOR

All of these relate to operational requirements and were resolved on review.

The information that follows shows the year from April 25 to current and is generated from the reporting process

Gas Audit Performance: FY 2025/26



Performance information as shown is now becoming available for you to access.

The information is generated from the table that follows.

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Gas Audit Performance: Details

FY 2025/26		Q1			Q2			Q3			Q4		
Fuel	Audit Type	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Gas	Total Gas Office Audits	9	11	9	8	6	5	16	5	3	2	12	0
Gas	Total Gas Site Audits	7	11	6	10	5	6	9	9	4	5	6	0
Gas	AMI Office	8	5	6	6	5	4	9	4	3	2	9	0
Gas	AMI Site	6	6	5	7	4	5	6	5	4	4	5	0
Gas	Gas MEM Office Audits Completed	1	6	3	2	1	1	7	1	0	0	3	0
Gas	Gas MEM Site Audits Completed	1	5	1	3	1	1	3	4	0	1	1	0
Gas	ASPCoP Office Audits	0	0	0	0	0	0	0	0	0	0	0	0
Gas	ASPCop Site Audits	0	0	0	0	0	0	0	0	0	0	0	0
C	**Gas Audits Due**	14	16	8	8	6	8	5	9	3	8	2	13
C	**Gas Audits Completed**	**16**	**22**	**15**	**18**	**11**	**11**	**25**	**14**	**7**	**7**	**18**	**0**
	Gas Audits In-Tolerance	15	22	14	18	9	10	22	14	7	7	12	0
	Gas Audits with 1 or more Non-Compliance	0	1	0	1	0	0	2	0	0	0	1	0
C	**Gas - % Completed On Time (PCM)**	93.8 %	100%	93.3 %	100 %	81.8 %	90.9 %	88.0 %	100%	100%	100%	66.7 %	#DIV/0!
	Gas - % Completed On Time (YTD)	93.8 %	97.4 %	96.2 %	97.2 %	95.1 %	94.6 %	93.2 %	93.9 %	94.2 %	94.5 %	91.5 %	91.5 %
	Gas - % with 1 or more Non-compliances (PCM)	0.0%	4.5%	0.0%	5.6 %	0.0%	0.0%	8.0 %	0.0%	0.0%	0.0%	5.6%	#DIV/0!
	Gas - % with 1 or more Non-compliances (YTD)	0.0%	2.6%	1.9%	2.8 %	2.4%	2.2%	3.4 %	3.0%	2.9%	2.7%	3.0%	3.0%
C	**Gas - % passed first time (PCM)**	100.0 %	95.5 %	100.0 %	94.4 %	100.0 %	100.0 %	92.0 %	100.0 %	100.0 %	100.0 %	94.4 %	#DIV/0!
	Gas - % passed first time (YTD)	100.0 %	97.4 %	98.1 %	97.2 %	97.6 %	97.8 %	96.6 %	97.0 %	97.1 %	97.3 %	97.0 %	97.0 %

For Gas this shows the number of audits planned against completed
AMI
MAM
ASPCoP
Indicates whether passed 1st time and if not passed the number of defects.

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INTENDED CHANGES TO IGEM UP/1B

ANDY DURBER

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INDUSTRY ISSUES AND CHANGE TRACKER

CODE MANAGER

CHANGE PROPOSAL TRACKER

CP	Title	Lead	Update
I0274	Gas Pressure and Capacity Information Transparency	Talia Lattimore	The Change Panel have approved the proposed extension to the I0274 plan.

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REC METERING HUB AND BULLETINS UPDATE

CHAIR

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NATIONAL ENERGY SYSTEM OPERATOR – FEBRUARY INSIGHTS

CHAIR

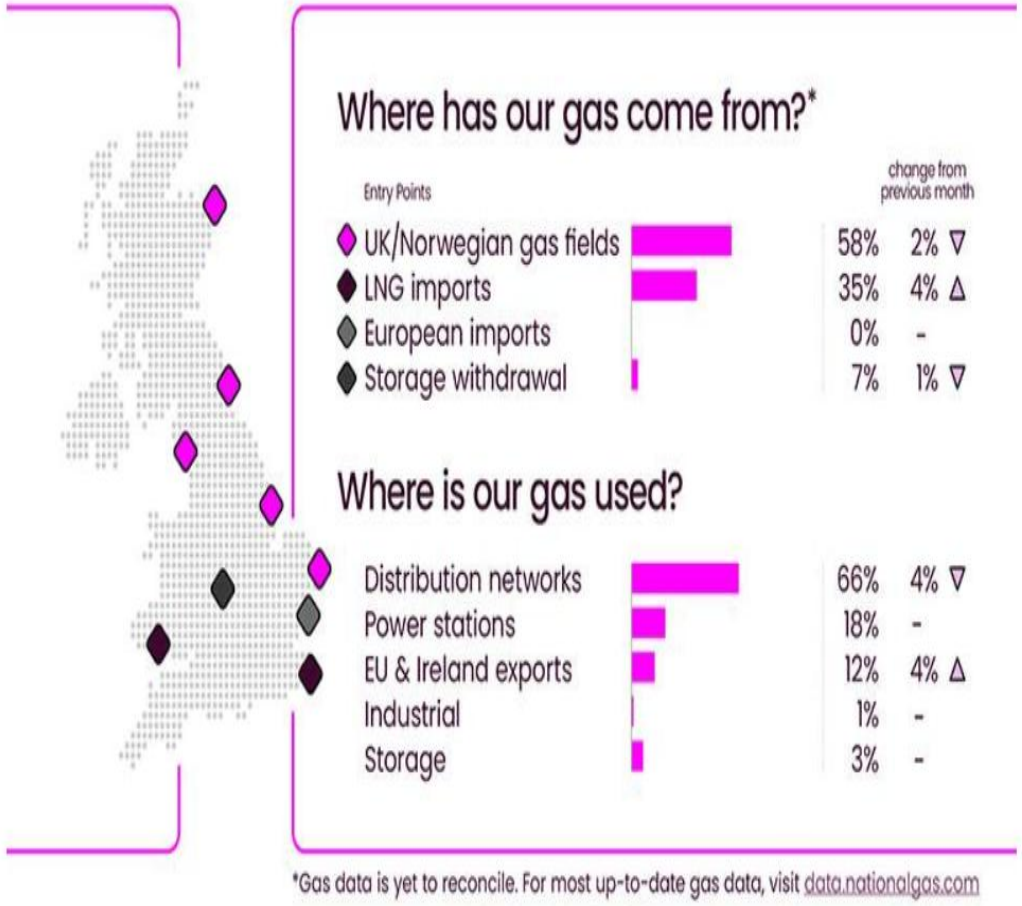
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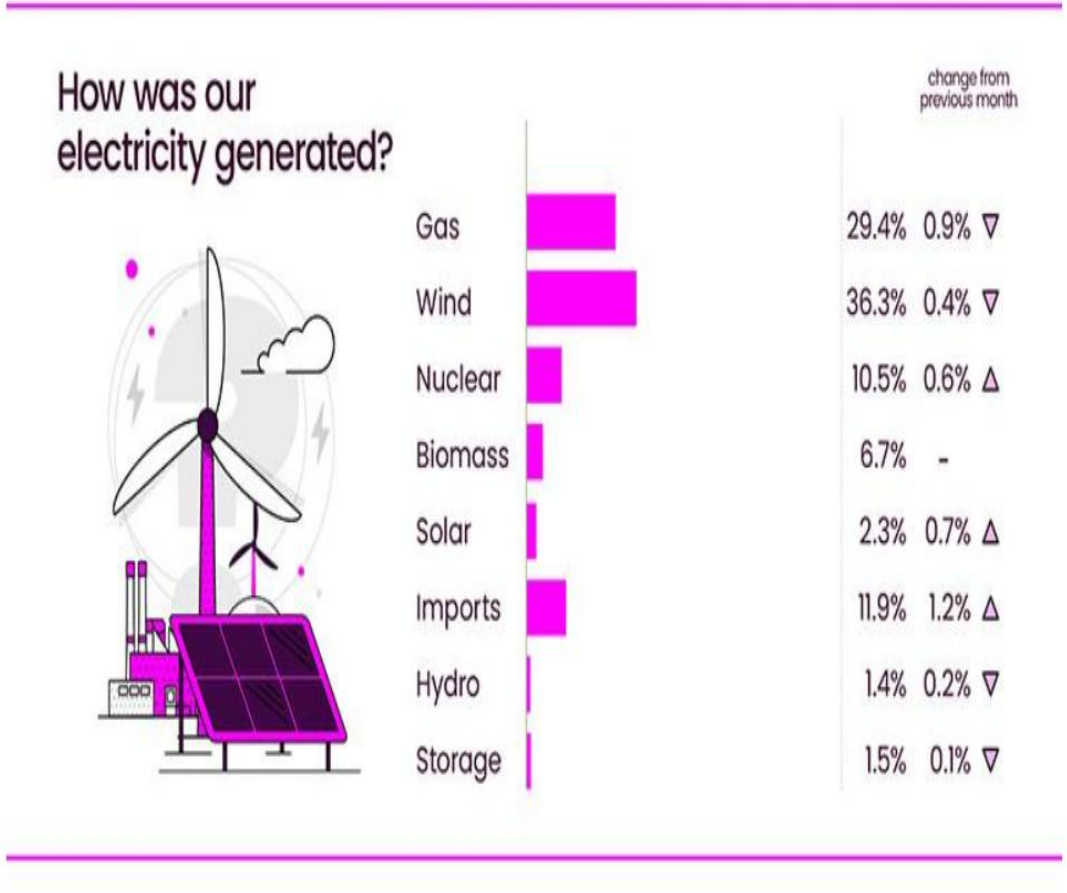
NATIONAL ENERGY SYSTEM OPERATOR – FEBRUARY INSIGHTS

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IGEM UPDATE

DAVID HARPER

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ANY OTHER BUSINESS

ALL

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ANY QUESTIONS

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